

# Bill Johnson

5415 N. Clark Street  
Chicago, Illinois 60640

(773) 907-8660  
bill@aaatargeted.com

---

## PROFILE:

**Senior Developer & Architect** who has designed software and systems integration to meet a wide range of business needs.

**Project Manager** who has planned and supervised all phases of diverse projects while maintaining good relationships with clients.

## TECHNICAL SKILLS:

### Development

- C#
- ASP.NET
- ASP
- WCF
- Oracle SQL
- Business Objects XI
- Oracle Data Warehouse Design
- C++
- SQL
- Perl
- Web Services
- PL/SQL
- Crystal Reports
- Visual Basic
- .Net
- UML Modeling
- Visual Studio
- T-SQL/DTS/SSIS
- SQL Server 2000/2005

### BPM / ERP / CRM PLATFORMS

- Biz Talk 2006 R2
- PeopleSoft CRM
- MCTS Certified
- BMC Remedy 7.x

## EXPERIENCE:

**Smithers Corporation** Elgin, Illinois 2008-2015

### SENIOR SOFTWARE ARCHITECT & DEVELOPMENT LEAD

**Software Development:** Designed proprietary software that leveraged and integrated technologies (RFID and GPS) into clients' enterprise systems for supply chain. Reviewed code at the architectural level to eliminate redundancy. Built servers and services that allowed integration with other vendors' products.

- Designed Event Repository services that were compliant with EPCGlobal/GS1 Standards.
- Developed architecture to meet strict standards required to track several layers of manufacturing and shipping (USDA's Food Safety System).

**Consulting:** Managed projects for a diverse client base, ensuring that production systems operated smoothly. Advised clients in implementing Best Practices for software development and support.

- Streamlined management functions for a key client, identifying common features that let four systems/teams be reduced to one.

**Acme Enterprises** Chicago, Illinois 2000-2008

### SOLUTIONS LEAD: IT SOLUTIONS & ARCHITECTURE (2006-2008)

Planned and managed architecture projects that gave senior management actionable data and IT processes for 8 business units.

- Led a project to automate IT security administration for all CNA applications and computer systems, maintaining identities in the corporate directory based on HR and business system sources. Used the identities to provision downstream directories (Active Directory, LDAP, Web Seal/TAM, ACF2).
- Designed interfaces to integrate IT Service Management, HR, Financial Asset Management, IT Service Catalog, and Data Center Operation Systems.

(continued)

# Bill Johnson

(Page Two)

---

## **PROBLEM/AVAILABILITY MANAGER: IT SERVICE/SUPPORT (2004-2006)**

Resolved issues related to application systems failure. Set up systems that allowed measurements of availability and performance. Coordinated troubleshooting with internal/external developers and engineers.

- Designed a IT Support data warehouse with near real time updates.
- Reduced open incidents by 80% by creating enhanced web reporting systems.
- Conceived, built, and implemented a system for monitoring end-to-end system performance.
- Identified 19 critical applications, and launched initiatives to improve stability.
- Promoted from positions as Solutions Lead & Intel Engineering Director.

## **RELATED EXPERIENCE:**

- **Consultant, Intel Server Engineering**, Dynamic Software (1997-2000)
- **Engineer, IT Infrastructure**, CNA Insurance (1996-1997)

## **EDUCATION:**

**DePAUL UNIVERSITY** Chicago, Illinois  
MS, Computer Science 2008

**RENSSELEAR UNIVERSITY** Troy, New York  
BS, Computer Science 1996